Terminology Service

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Users | Frontline support | Data support | Operations support | Developer support |
| Role and description |  |  | Terminology manager: | Terminology Service manager: |  |
| FTE required |  |  |  |  |  |
| Basic skills and knowledge required (pre-training) |  |  | * Clinical background with analysis experience OR business analysis background
 | * Linux system administration experience
* Tomcat and Apache server maintenance experience
 | * Knowledge of Java, PHP, HTML, Javascript/jquery and CCS
 |
| Training given in: |  |  | * Medical terminology management – Apelon TAM training
 | * Apelon DTS training
* Jembi Apelon Web UI training
 | * Apelon DTS training
* Jembi Apelon Web UI training
 |
| Method of training delivery |  |  | * Apelon TAM training course
 | * Apelon DTS operations training course
 | * Jembi delivers short face-to-face training workshop
 |
| Method of post training support |  |  | * Apelon helpdesk support for 4 months
* Liz Peloso
 | * Apelon helpdesk support for 4 months
 | * Jembi ongoing support
 |
| Institution responsible for training |  |  | * Apelon/Jembi/Liz Peloso
 | * Apelon/Jembi
 | * Jembi
 |