Terminology Service

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|  | Users | Frontline support | Data support | Operations support | Developer support |
| Role and description |  |  | Terminology manager: | Terminology Service manager: |  |
| FTE required |  |  |  |  |  |
| Basic skills and knowledge required (pre-training) |  |  | * Clinical background with analysis experience OR business analysis background | * Linux system administration experience * Tomcat and Apache server maintenance experience | * Knowledge of Java, PHP, HTML, Javascript/jquery and CCS |
| Training given in: |  |  | * Medical terminology management – Apelon TAM training | * Apelon DTS training * Jembi Apelon Web UI training | * Apelon DTS training * Jembi Apelon Web UI training |
| Method of training delivery |  |  | * Apelon TAM training course | * Apelon DTS operations training course | * Jembi delivers short face-to-face training workshop |
| Method of post training support |  |  | * Apelon helpdesk support for 4 months * Liz Peloso | * Apelon helpdesk support for 4 months | * Jembi ongoing support |
| Institution responsible for training |  |  | * Apelon/Jembi/Liz Peloso | * Apelon/Jembi | * Jembi |