Rwanda Health Enterprise Architecture (RHEA) Project Conference Call Minutes

# Date and Time

January 31st 2013, 3pm, GMT +2hrs

# Participants

Rhonwyn Cornell (RHC), Carl Fourie( CF), Chris Seebregts (CS), Linda Taylor (LT), Carl Leitner (CL) , Tiffany Jager (TJ) , Shaun Grannis (SG), Dawn Smith (DS), Lorinne Banister (LB), Michel Makolo(MM), Desire Ruzigana (DR) , Liz Peloso (LP)

**Call recording link**

Call Recording File # 14520101

<http://www.conferenceplayback.com/stream/44235602/14520101.mp3>

**Agenda**

1. Updates:
2. SHR/OpenHIM/TS activities - Rhonwyn
3. Client Registry activities - Shaun
4. Facility Registry activities - Ed
5. Provider Registry activities - Carl Leitner
6. MoH activities - Richard / Gilbert / Liz

***Key points of discussion:***

1. **SHR/OpenHIM/TS activities – Rhonwyn**

The operations are being monitored using the backup scripts deployed last week

O/S activities related to failover service – still talking to MOH re: setting this up on a separate server

The additional training for MOH staff – WN and RHC working with them to identify gaps in knowledge and what additional training s needed – will then plan best way to pass this knowledge on to MOH staff

Review of NDC policies – this is in progress.

OpenMRS upgrade is ready and own testing done and uploaded into shared testing environment – cannot do integration testing yet but MOH aim to have their modules uploaded by end of today so can then commence

OpenMRS usage – monitoring sites. At Ruhunda, we know that on a clinic day the clinicians opted not to use system – when investigating they said it because there was a high volume of patients

Currently there are no messages being posted to the SHR from Ruhunda – there is power and internet but the server was turned off from Friday to Monday, and another problem is that is there was no IT or data manager on site to assist staff on the clinic day, so they opted not to use it. Desire is going to site on Friday to investigate further, both technical problems and actual usage.

SG asked about offline data entry. RHC said getting different and sometimes conflicting feedback – sometimes told this is happening , sometimes told this is not happening because the existing paper patient forms do not have demographic data. Can ask about a data managers doing back entry of data.

SG – paper forms need to be altered to ensure correct data is gathered? RHC – Yes, but be aware is a fairly slow process to get forms changed so may need to supply alternate means of working around this such as supplying additional sheet for demographic data.

LP – Is this for new patients only? RHC believes mainly new patients, but also affects return patients. LP said that during training, the suggested process is to write the OpenMRS ID on the form as well as the registration card to enable easier search

RHC – could be that the process is not being completed correctly

DR – Main problem when they back enter data is if they do not have OpenMRS ID, then trying to find a match by demographic data is difficult

At Musha – clinicians are using the system on clinic days but the Internet has been down since last week so transactions are being queued – staff have followed protocol and has reported problem to head of district who should escalate problem to MOH

1. ***Client Registry activities – Shaun***

Track1 - Synchronisation process – OP, SG and DR have discussed approach and are currently developing a plan to finalise design and implement. There were some issues with the backup process which OP has addressed. DS requested a checklist for the CR operator and this has been provided.

Track 2 - Healthcare ID – have a process to create this functionality but must ensure we fully understand the requirements – will require refinement and expansion of existing requirements

RhC asked for a copy of the plan when convenient

1. ***Facility Registry activities***

RhC will ask for an email update from InSTEDD – is aware that this timeslot makes InSTEDD attendance very difficult

1. ***Provider Registry activities - Carl Leitner***

Track 1- 1 o/s item is the checklist for database restore – are working on getting this out a.s.a.p.

Track 2 – looks like will be going with HTD profiles so need to develop the timeline for that. Is hoping Dykki will be meeting with Richard while in New York this week to discuss this.

1. ***MoH activities - Dawn***

Dawn – handover of different activities in place – thanked those people who sent in checklists – will be meeting with WN once a week to continue this process – need more foundation in place to manage transition and have all needed tasks outlined

 ***6. AOB***

LB – working with HIM group re: HIMMS showcase – what is possibility of sending people to that from Jembi? Probably RC? Would CF be able to attend?

Will send an email to JS re: approvals and funding once gets feedback from Cardno

Will need people there on Sat 2nd to set up

PB would like to reach out to CS re: attending as well

LB – first CR community call on Friday – should have received an invite and agenda, and all info is now on the wiki

SG gave feedback on the SHR discussion – have a good set of people convened to discuss – lot of issues considered and next steps being documented by RC and HV. Group have described requirements and looked at issues such as :– what resources are needed ? performance testing of existing systems ? SG feels we are off to a very good start in this process. While this is considered Track 3 work, it should benefit RHEA system as well. CF reminded group to ensure we are focused on a low resource setting – don’t over-engineer solution.

CS – Asked where are we with approvals of Track 2 proposals? LB is also still waiting for RG’s response. Sent info RG requested about 2 weeks ago. DS will talk to RG when he returns

CS asked if we need approval to continue working in February? As our proposal starts from 1st Feb?

LB has emailed Ophelia and hopes to get some answers today

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| **Action Items – THIS CALL** | **Responsible**  | **Due Date** |
|  DR to investigate usage issues when on site at Musha and feedback  |  DR  |  12/02 |
|  Send Track 1 plan re: CR synchronization issue to RHC to incorporate in overall plan  |  **SG**  | When plan is ready |
| Ask for FR update / feedback via email from EJ  | **RHC** | 13/02 |
| Follow up with RG re: Track 2 proposals | **DS** | When RG returns from trip |