***SUPPORT AND CAP DEV PLAN***

1. TECH STAFF

IT Manager and Data Manager – done on-site

1. END USERS

Hire local people in the district – (nurses?) to provide support in health centre

Mentored / trained by liz/dawn – starting as soon as possible - Liz and Dawn will do the first clinic with them

JHS to contract with them? 5 people (2 sites per week) – 1 person now, another end Nov, rest in Jan? – ER will manage them

LIZ to develop TORs for these people with ER and HZ - need basic computer skills – will learn OpenMRS as an end user

1. HELP DESK AT MOH
2. CHAMPIONS OF REGISTRIES

LIZ and RHONWYN will develop the support strategy document

**ACTION ITEMS**

ISSUE LOG – LIZ, GILBERT AND WAYNE TO LOOK AT

ROWAN, GILBERT, WAYNE - TO DISCUSS UPGRADE ISSUE AND FEED BACK

IMP PLAN – RHONWYN TO DEVELOP FURTHER

SUPPORT DOCUMENT – RHONWYN AND LIZ TO DEVELOP

THE PHASE 2 BUCKET FOR REGISTRIES **MUST** BE DEALT WITH BY MID OCT – COLLATE LIST AND DISCUSS ON PROJECT CALLS (TECH LEADS FOR EACH COMPONENT + RANDY FOR THE DATA WAREHOUSE – WILL FEED INTO TRACK 2 AND TRACK 3

WILL DO RESOURCING ON FRIDAY

INFORMATION SHARING – ALL ALL INFO TO THE WIKI